

CERTIFICATION FAQS - HOW TO RENEW TO GAIN 3-YEAR CERTIFICATION

Simply log back into the WEConnect Business Registration Questionnaire and take the following steps:

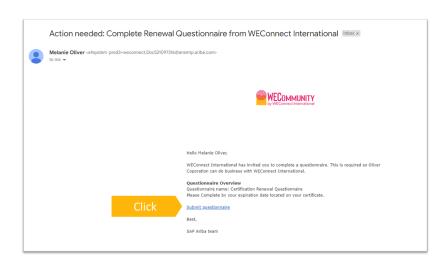
- 1. Log back in from this **link** . By default, your email address would be your user log in name.
- 2. Once logged in, on the main dashboard click blue 'Certification Renewal Questionnaire'.
- 3. Fill in the renewal form to update your information.
- 4. The renewal cost will be listed under 'Certification Cost' 11.1.



- 6. After payment is processed, you will receive a payment receipt/invoice. Please copy and paste the **Author#** from your receipt on to your answer for Q12.
- 7. Click the blue **'Submit'** button to submit your response.

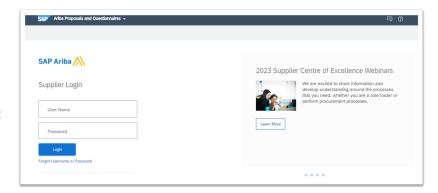
Due to high volume of 3-year certification applications, we require existing WBEs who have not undergone certification or recertification in 2022 and 2021 on Ariba to apply for re-certification. We are accepting early applications.

RENEWAL INVITATION



PASSWORD OR USER RESET

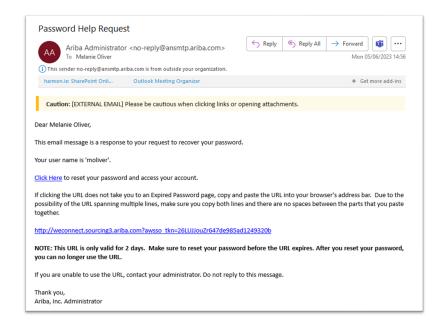
- Log in from this link_Please ensure the top of the screen shows 'Ariba Proposals and Questionnaires.' If it shows 'Ariba Network' chose dropdown to select appropriate page.
- 2. To obtain password or user name, please select 'Forgot User Name or Password'.
- 3. Prompt will appear asking if you want to reset your password/user name.



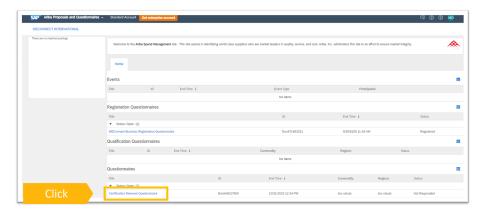
- 4. An email will be sent from Ariba Commerce Cloud ordersender-prod@ansmtp.ariba.com with a unique url to allow main account holder to change or reset password or user name.
- 5. Follow the email guidelines.

Generally, the email will be sent to your inbox within 5-10 minutes.

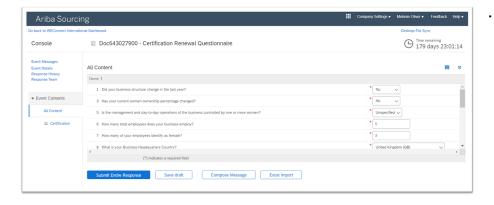
If you are experiencing delay in receiving an email from Ariba Administrator, please check your inbox after 24-48 hours. Search by subject: Password Help Request or search through sender: Ariba Administrator <no-reply@ansmtp.ariba.com>.



ARIBA PROPOSALS AND QUESTIONNAIRE DASHBOARD



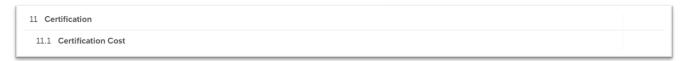
5 MINUTES TO COMPLETE THE RENEWAL FORM



Update information on form by overwriting existing information provided in the previous year

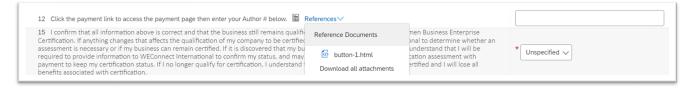
CERTIFICATION RENEWAL COST

- The renewal certification cost will appear under 11.1.
- Three(3) year certification renewal fees available on this link.



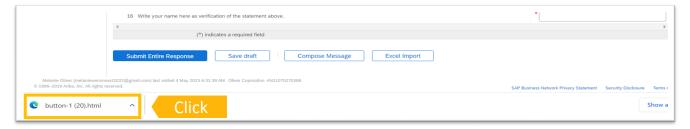
HOW TO PAY

- We appreciate the online secure payment portal is not easy to find.
- On Q12 click 'References'.
- · Select **button-1.html**, which prompts a secure online payment portal download.



SECURE PAYMENT PORTAL

- Depending on web browser, the downloaded file will appear on the bottom of screen or may open up another window.
- If downloaded file does not appear on screen, please check your downloaded files folder.

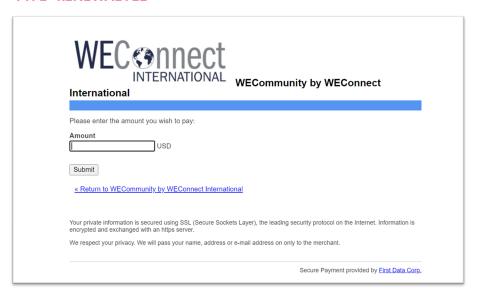


CLICK PAY NOW

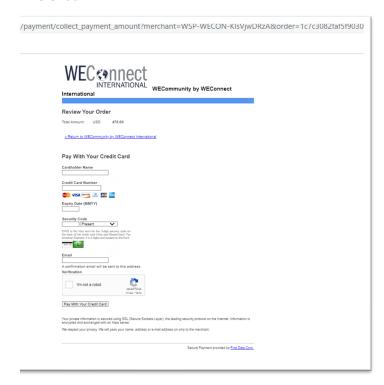


- The renewal certification cost will appear under 11.1.
- Three(3) year certification renewal fees available on this link.

TYPE "RENEWAL FEE"



PROCESS PAYMENT



Please make sure to type your email address. A payment receipt/invoice will be sent to the email address provided.

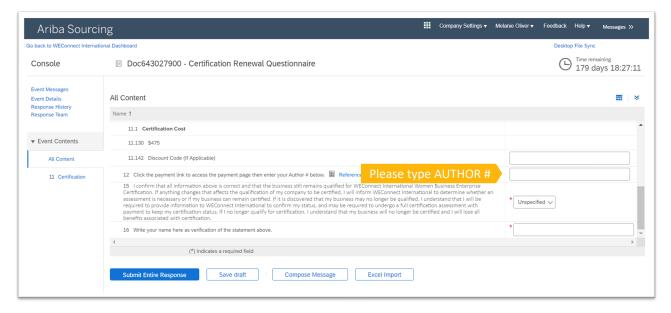
PAYMENT RECEIPT



Please take note of the AUTHOR#.

GO BACK TO RENEWAL APPLICATION FORM

- Complete form, please do not leave any responses blank or unspecified.
- Click 'Submit Entire Response' to submit your application.



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Please send a copy of your payment receipt to registration@weconnectinternational.org with subject : Renewal Payment | Company Name | Amount